

Privacy Policy of MISHOV MARKETS

At MISHOV MARKETS, we are committed to safeguarding the privacy of our clients and protecting their personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services. By opening an account at MISHOV MARKETS or by accessing any of our products or services through our website or trading platform, you have consented to the use and collection of your Personal Information by MISHOV MARKETS. Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not access the services.

1. What Information Do We Collect?

1.1. Personal Information:

When you register to open an account with MISHOV MARKETS, we ask for personal information such as your name, address, email address, phone number, date of birth, financial information, and additional necessary details to verify your identity and legality to process your transactions.

1.2. Transaction Information

We collect information and make reports about your transactions within our platform, including your trading history, account balances, deposits, withdrawals, and any other activities on our platform.

1.3. Technical Information

We collect technical data, such as your IP address, browser type, operating system access times, and the pages you view on our website. This information helps us improve our services and enhance your user experience.

1.4. Cookies and Tracking Technologies

To collect information about your interactions with our website we use cookies and similar tracking technologies. This data helps us understand user behavior better and personalize user experience for each.

2. How We Operate With Your Information ?

2.1. Provide and Improve Services

We use your personal information to provide you with our services and trading platform, including processing transactions, managing your account, and offering customer support. We may also use this information to improve our services, develop new features, and enhance overall customer experience.

2.2. Compliance and Regulatory Purposes

We may use your information to comply with legal and regulatory obligations, including anti-money laundering (AML), counter-terrorist financing (CTF), and know-your-customer (KYC) requirements. We can also use your data to detect and prevent fraud, security breaches, and other illegal activities.

2.3. Marketing and Communications

We use your contact information to send promotional materials, newsletters, or other communications and updates about our products and services.

2.4. Anonymized Data

We may assemble and anonymize your personal information for analytical and statistical purposes. We will not use this data to identify you personally rather it will be used to analyze trends, improve our services, or for research purposes.

3. How We Use Your Information

3.1. Third-Party Service Providers

We may share your data with third-party service providers that we collaborate with, who assist us in operating our website, processing transactions, or providing other services on our behalf. These service providers are committed to protecting your data and using it only for the purposes for which it has been shared.

3.2. Legal and Regulatory Disclosures

We may disclose your information to government authorities, and law enforcement agencies if required by law or if we believe in good faith that such disclosure is necessary to comply with legal obligations, protect our rights, or take precautions to prevent harm.

3.3. Business Transfers

In the event of a merger, acquisition, or sale of our company or assets, all of our customers' personal information could be transferred to the acquiring entity. In any such change of ownership or control, we will notify you about the transfer in advance.

4. Data Security

We implement considerable and reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage is completely secure, and none can guarantee absolute security.

5. Your Rights

5.1. Access and Correction

If the information we hold about you needs to be updated or changed, you have the right to access and change it by contacting us through email or customer support.

5.2. Opt-Out

You can opt-out or unsubscribe from receiving promotional communication by following the instructions sent within those communications or by contacting us directly.

5.3. Data Retention

We will retain your personal information for as long as your account is active or as needed to provide you with services. Additionally, we may also retain and use your information to comply with legal obligations, resolve disputes, and enforce our agreements.

6. Changes to This Privacy Policy

We may revise and update this Privacy Policy from time to time to reflect changes in our practices, services, or legal requirements. Any significant changes will be announced by posting the updated version on our website. Please note that the possibility of the inability to officially announce changes will not prevent the implementation of new rules.

7. Communication Rules and User Responsibilities

It is worth mentioning that all official and legal communication channels of MISHOV MARKETS are announced on our website (www.mishovmarkets.com), and no user is authorized to misuse the company's name, website, or related communication channels. Citations from MISHOV MARKETS will only pertain to conversations, correspondences, and requests sent and received through the mentioned communication channels. Otherwise, any objections will not be heard, and the company will not bear any responsibility for user complaints or objections.

8. How to Contact Us

You can contact us for your questions about this privacy policy, or how we handle your personal information through:

info@mishovmarkets.com

Your reviews and feedback are important to us. Visit www.mishovmarkets.com

